



PROTECTION PLAN AGREEMENT

NAME _____
 ADDRESS _____ CITY _____ STATE _____ ZIP _____
 EMAIL _____ PHONE _____

Equipment Covered

Plan	Equipment Type	Model	Serial	Age	Filter Size

Accessories

Equipment Type	Brand	Model	Serial	Age	Cost

Accessory Costs

Clean Electronic Filter	\$59.00	Replace Humidifier Wheel	\$66.00			
Replace Media Filter	\$47.00	Replace Humidifier Panel	\$39.00			
Replace UV Lamp	\$98.00	Clean Steam Humidifer	\$68.00			

Accessory Costs

Total

Purchaser Signature _____ Date _____ Plan Cost: _____
 Representative Signature _____ Date _____ Accessory Cost: _____
 Protection Plan Investment: _____



PROTECTION PLAN AGREEMENT

Platinum Preventive Maintenance Plan

\$259.00 1st System
\$139.00 for each additional

INCLUDED:

2 PREMIUM preventive maintenance inspections 20% repair discount
Guaranteed 24 Hour Response
No Overtime or Diagnostic Fees (Up to \$149.00 Savings)
Free Replacement of Select Warranty Parts
7% Replacement Discount
\$50 per year accrual (per plan)

- Indoor coil inspection
- Light indoor coil cleaning
- Proper voltage
- Air filter replacement
- Proper refrigerant charge (iManifold)
- Strip heaters (electric only)
- Electrical connections
- Contactors
- Safety devices (internal to unit)
- Motors
- Outdoor coil inspection
- Light outdoor coil cleaning
- Heat Exchanger (gas only)
- Combustion Analysis (gas only)
- Secondary drain pan
- Primary drain cleaning
- Thermostat function
- Blower assembly

**FREE in-warranty replacement of the following parts:Crankcase heater, Sequencer, Hot surface ignitor, Flame sensor, Starting capacitor, Start Relay, Run capacitor, Defrost control or Defrost sensor, Ignition control board, Hall effect sensor, Transformer, Rollout switch, Temperature limit, Fan relay, Thermostat, Fan control board, Time delay relay, Main contactor, Electric heat contactor.

** Covers labor only to replace a manufacturer supplied warranty part. Any additional fees charged by manufacturer or vendor are not included. Fees for delivery and/or pickup of in warranty parts may apply.

Agreement Conditions

We Agree To:

1. Inspect the equipment on a scheduled basis as shown, and during each inspection perform the applicable services per above checklist.
2. Instruct you in the operation of the equipment.
3. Give our service contract holders preference over all other service activity normally undertaken by us.
4. We agree to keep you informed of available enhancements throughout the life of your system.

You Agree To:

1. Operate the equipment according to our instructions.
2. Promptly notify us of any unusual operating conditions with the equipment.

General:

- During the term of the agreement we will take all reasonable precautions to avoid injury to persons and damage to property while on the premises, but we shall not be liable for any special or consequential damages.
- We shall not be liable for losses or defect arising out of vandalism, fire, flood, wind, war, riots and acts of God. In such cases, the customer shall be charged for the parts and labor involved at the then current price for such repairs. No such parts or labor shall be furnished, however, without authorization from the customer.
- Repair and/or replacement parts necessary to correct defects will be the responsibility of the purchaser and will be an additional charge and will be due and payable at the time of service.
- The term of this agreement shall be automatically renewable unless cancelled by either party within 30 days written notice.
- In the event of cancelation all services and benefits rendered under this agreement shall equal payments received.
- Refunds are available upon cancelation after review of services and benefits received.
- The services outlined in this agreement will be performed during normal working hours.

Customer Initials _____

***Purchase Accrual Conditions

- Purchase Accrual can be use toward the purchase of any qualifying heating and/or air conditioning accessory.
- Purchase Accrual cannot be used toward the purchase of sheet metal work, repairs to existing systems, replacement systems, Protection Plan Programs, nor can it be redeemed for cash value.
- Client must remain on Protection Plan continuously without lapse to retain Purchase Accrual.

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Beyond Service | Beyond Comfort | Beyond Your Expectations